

Hello,

Wednesday, May 8<sup>th</sup> and Thursday, May 9<sup>th</sup>, 2024, London CACC will begin a phased transition to the Public Safety Radio Network (PSRN - LMRN) from the current Fleetnet (FN) Radio System.

On Wednesday, May 8<sup>th</sup>, the West Desk will transition. The target for this to occur will be 0900. This time is subject to change, and changes will be communicated to you with the most up-to-date information as it is received.

On Thursday, May 9<sup>th</sup>, the City Desk will transition. The target for this to occur will be 0900. This time is subject to change, and changes will be communicated to you with the most update information as it is received.

This phased transition will result in a 24-hour period where MLPS units will have to transition between the Public Safety Radio Network (PSRN - LMRN) from the current Fleetnet (FN) Radio System when switching between the West channel and the City channel. After the transition on May 9<sup>th</sup>, MLPS units will remain on the Public Safety Radio Network (PSRN – LMRN) for in-region communication.

Significant planning, preparation, and testing have occurred to reach this point. Part of this preparation includes the Multi-Select Buttons having been pre-programmed to help with the transition. The **MS1** button has been programmed to the **NEW** PSRN Channel LON City1, and **MS2** is programmed to the **OLD** FN AD-LON City 1. This programming will allow for an easy transition from the old system to the new system and back.

Please do not reprogram the Multi-Select Buttons, as they have been set up this way to aid in the transition.

### Transition Day

On transition day (May 8<sup>th</sup> – West, May 9<sup>th</sup> – City), please ensure you have a CACC-issued phone with you during your shift. At the start of your shift, ensure you have booked on with CACC at the beginning of your shift and give them your truck cell phone number. The cell phone will provide London CACC with a backup contact method in the event of a radio outage during the changeover process.

Reference information has been placed on the Prompt Card App and the Mapping Computer desktop, as well as attached to this email.

- The **Radio Quick Reference Guide** is helpful for main radio and portable instructions.
- The **Radios – Switching to and from DVR Channels** adds additional information not in the Quick Reference Guide.
- The **London PS PSRN** Flyer has been developed by the PSRN Transition team and includes a QR Code.

At the transition time (0900 May 8<sup>th</sup> – West, May 9<sup>th</sup> – City), you will begin utilizing the PSRN network.

To do so, you will do the following steps:

1. Press **MS2** to switch from the **OLD** FN AD-LON City 1 to the **New** PSRN LON City 1
2. When the Mobile Head is on (LMRN) LON City 1:
  - a. Press and hold the “P” button for 3 seconds to open the menu
  - b. Using the Channel Knob, select the DVR01
  - c. Press the “Sel” Menu button
3. Switch both Portables to the LMRN – DVR01:
  - a. Ensure that the radio head is set to (LMRN) LON CITY 1
  - b. Remove the portable radio from its case, as you will need to see the screen and access the buttons
  - c. Push the single green dot button “Zone”
  - d. Scroll to LMRN DVR and push “Sel”

After this is complete you can use your radios as normal.

\*Note: After the transition, the following DVR channels will be utilized for all MLPS units (including Command Units)

- London City 1 – DVR 01
- London City 2 – DVR 02

\*Note: Units can take up to 90 seconds to register on the new network

If you require assistance during this transfer process, contact K. Cole-Megaro (519-808-2227); if unable to connect, please contact the primeline. If you encounter a radio failure, utilize your CACC-issued cell phone to contact your ACO immediately.

### [Travelling Out of Region – London CACC Area](#)

The PSRN is being phased in across the province in stages. Regions are being activated from West to East; Units travelling out of our region to the East will be required to switch back to the Fleetnet System (**OLD**) depending on the location they are travelling to for several weeks. When travelling out of the region to the East, crews must contact their ACO for direction on when to make transitions from the system to system. Crews can utilize the following section for assistance with the switching process.

In the event of a radio failure, contact the ACO immediately with the CACC-issued cell phone for assistance and then notify your Operations Superintendent via the Primeline.

### Radios – Selecting the VR/DVR Channel

The VR Channels will only be displayed for the selected network. You will not see DVR01 unless you set the radio head (Main Radio) to the LMRN and DVR system. Likewise, you will not see VR01 until you have set the radio head to the Fleetnet Channel and VR system.

#### ***Changing from Fleetnet to LMRN (Old System to New System)***

When the Mobile Head is on (LMRN) LON City 1:

1. Press and hold the “P” button for 3 seconds to open the menu
2. Using the Channel Knob, select the DVR01
3. Press the “Sel” Menu button
4. Press the “P” button as normal to turn the repeater on and off.

To Switch the Portable to the LMRN – DVR01:

1. Ensure that the radio head is set to (LMRN) LON CITY 1
2. Remove the portable radio from its case, as you will need to see the screen and access the buttons
3. Push the single green dot button “Zone”
4. Scroll to LMRN DVR and push “Sel”

#### ***Changing from LMRN to Fleetnet (New System to Old System - Going into an area that has not transitioned)***

When the Mobile Head is on (AD Fleetnet) AD – LDN City 1:

1. Press and hold the “P” button for 3 seconds to open the menu
2. Using the Channel Knob, select the VR01
3. Press the “Sel” Menu button
4. Press the “P” button as normal to turn the repeater on and off.

To Switch the Portable to the AD – London – VR03:

1. Ensure that the radio is set to AD – LDN City 1
2. Remove the portable radio from its case, as you will need to see the screen and access the buttons
3. Push the single green dot button “Zone”
4. Scroll to FN VR and push “Sel”

If you have any questions, please do not hesitate to reach out to your Operations Superintendent.

Kyler