

# London Central Ambulance Communications Centre, Middlesex County Emergency Services and Southwest Ontario Regional Base Hospital Ambulance Destination Policy

## Mental Health Patients – City of London

### Background

The only Emergency Department (ED) in London with definitive Mental Health assessment facilities is the Victoria Hospital ED of the London Health Sciences Centre (LHSC).

Many patients with mental illness have co-existing medical problems that take precedence over their psychiatric condition. It is important, therefore, to follow the procedures outlined below, to determine the most appropriate destination.

**This policy takes precedence OVER the patient priority system (ie. Time consideration) and patient preference.**

### Exclusions:

- CTAS 1 patients.
- Mental Health patients with acute medical or surgical conditions.
- Patients that would normally be brought to a hospital outside of London.

### Protocol

CTAS 2-5 patients with **acute** mental health problems will be transported directly to LHSC Victoria Hospital ED.

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Date: \_\_\_\_\_

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