

MIDDLESEX-LONDON

Emergency Medical Services Authority

The right care, in the right place, at the right time



CRISIS MOBILE TEAM EXCLUSION CRITERIA

- CTAS 1 patients
- Patient with acute medical or surgical conditions
- Patient actively attempted OD/Suicide
- Patient that is hostile, aggressive, or actively attempting to cause harm to themselves and/or others
- Patient that meets criteria for LPS to apprehend the patient under the Mental Health Act

CRISIS MOBILE TEAM INCLUSION CRITERIA

- Age ≥ 16 years
- Patient is indicating refusal of treatment and/or transport, and understanding of explanations provided regarding the consequences of refusal (Capacity Evaluation)
- Patient is suffering from anxiety disorders or emotional distress
- Patient/substitute decision maker refuse transport to emergency department
- Patient/substitute decision maker is cooperative and gives informed consent to contact CMT

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CRISIS MOBILE TEAM REFERRAL

1. Identified potential CMT patient
2. Discuss the benefits of CMT referral with patient/substitute decision maker
3. Obtain patient or substitute decision maker's verbal consent for referral
4. Contact CACC on patch line (519-667-1433) and request "CMT patch"
 - Request CMT for response
 - State patient name/D.O.B
 - Current location
 - Brief report on situation
 - Does CMT accept/decline request to respond?
 - ETA?
5. If CMT accepts the request to respond the paramedics will wait on scene with the patient until CMT arrival
6. The attending paramedic will provide a verbal report with the corresponding Call# to the CMT
7. The attending paramedic will complete a "ROS" with the patient/substitute decision maker and have a member of the CMT to sign as witness
8. The attending paramedic will complete and submit the ePCR to receiving facility "ROS – CMT"
9. If CMT declines the patient at time of request, or after arriving on scene, the Paramedic will either:
 - Complete the ROS (no pt safety concern)
 - Transport the patient in accordance with MLEMS Ambulance Destination Policy
 - Request LPS for apprehension under MHA if deemed necessary